

## 2020 CAMPING SITE CONDITIONS

ADVANCED BOOKINGS ARE ONLY ACCEPTED FOR **PERIODS OF 4 NIGHTS OR MORE IN WRITING** OR FOR THE 3 NIGHT SPECIAL OFFER, FAILURE TO ARRIVE FOR YOUR BOOKING ON THE DUE DATE WILL RESULT IN YOUR BOOKING BEING CANCELLED, THE PITCH RE-LET AND DEPOSIT BEING RETAINED.

**A DEPOSIT OF £7.50 PER NIGHT BOOKED IS TO ACCOMPANY THE BOOKING FORM (MINIMUM OF £30 DEPOSIT) OR IF BOOKING OUR SPECIAL OFFER DEAL THE FULL PAYMENT IS TO BE ENCLOSED, THIS IS NON TRANSFERABLE OR RETURNABLE, REFUNDS WILL ONLY BE GIVEN IF YOU CANCEL YOUR BOOKING 30 DAYS PRIOR TO THE START OF YOUR HOLIDAY, LESS OUR ADMINISTRATION COSTS.**

DEPOSIT CAN ONLY BE APPLIED TO THE BOOKED NIGHTS ON A NIGHTLY BASIS.

DEPOSIT CANNOT BE TRANSFERRED TO DIFFERENT DATES.

IF YOU CHANGE YOUR BOOKING OR STAY FOR LESS THAN THE NIGHTS BOOKED, YOUR DEPOSIT WILL BE FORFEITED FOR THE DATES NOT REQUIRED.

### **NO GROUP BOOKINGS OF MORE THAN 3 PITCHES OR PODS.**

ALL CAMPING CHARGES ARE INCLUSIVE OF VAT AND PAYABLE IN FULL ON ARRIVAL PRIOR TO NIGHTS STAY. ANY EXTENSION OF YOUR STAY IS TO BE BOOKED AND PAID FOR AT THE EARLIEST OPPORTUNITY, THE LATEST BEING BEFORE 9AM ON THE DAY OF BOOKED DEPARTURE. NOTE: THIS CANNOT BE GUARANTEED, DUE TO PRIOR BOOKINGS. ALL VACATED PITCHES WILL BE RE-LET. NO REFUNDS.

**ALL CAMPERS MUST DEPART BY 12PM MIDDAY AND CAMPING PODS MUST BE VACATED BY 11AM ON DAY OF DEPARTURE.** ARRIVAL TIMES CAMP 12PM AND CAMPING PODS 3PM.

PLEASE ENSURE YOU PITCH YOUR TENT OR MOTOR HOME IN THE CENTRE OF THE PLOT AND AS DIRECTED BY OUR STAFF.

NO OCCUPATION OF A PITCH OR POD SOLELY BY PERSONS UNDER 18 WITHOUT PRIOR WRITTEN PERMISSION OF THE SITE MANAGEMENT.

OCCUPIERS MUST AT ALL TIMES ACT WITH DUE CONSIDERATION FOR OTHER SITE USERS AND NEIGHBOURS, SHALL NOT CAUSE OR PERMIT A NUISANCE AND SHALL NOT ACT UPON ANYTHING WHICH MAY IN ANYWAY DETRACT FROM THE SITE'S AMENITIES. THE CONVENIENCES ON THE SITE ARE FOR THE BENEFIT OF ALL, USE THEM WITH CARE AND PLEASE REPORT ANY DAMAGES OR PERSONS CAUSING ANY.

ALL CAMPERS MUST ACT WITH CONSIDERATION TO OTHERS AND MUST NOT PLAY RADIOS, TV'S OR OTHER INSTRUMENTS AT A VOLUME, WHICH WOULD ANNOY OTHERS, NOT TO BE USED BETWEEN 10.00PM TO 8.00AM.

CLEAN WASTEWATER ONLY TO BE PUT DOWN SOAK AWAY SINKS.

NO WASHING UP TO BE DONE UNDER DRINKING WATER TAPS.

NO FIRES OR FIRE PITS.

LITTER IS TO BE PUT IN THE BINS PROVIDED AND THE PLOT IS TO BE LEFT FREE FROM LITTER ON DEPARTURE.

THE MANAGEMENT RESERVES THE RIGHT TO DECLINE ACCEPTANCE WITHOUT REASON, OR EXPEL WITHOUT NOTICE ANY VISITOR FOR CONDUCT DETRIMENTAL TO THE PARK OR THE COMFORT OF VISITORS AND FEES SHALL BE FORFEITED.

DOGS ARE ALLOWED ON THE SITE, BUT MUST BE KEPT ON A LEAD, MUST NOT BE LEFT UNATTENDED, MUST BE KEPT QUIET AND ARE NOT ALLOWED TO ROAM THE SITE, OR CREATE A NUISANCE TO OTHER SITE OCCUPIERS. PLEASE EXERCISE DOGS OFF SITE AND CLEAR UP ANY FOULING THAT OCCURS ON THE PARK AND SURROUNDING AREAS. CATS ARE NOT ALLOWED ON THE SITE.

NO MOTOR VEHICLES TO BE DRIVEN OR CYCLES RIDDEN IN EXCESS OF 10 MPH ON THE SITE.

NO MOTOR VEHICLES TO BE PARKED ON ROADS.

NO MOTOR VEHICLES TO BE DRIVEN ON PARK BETWEEN 10.30PM AND 7.30AM. USE OVERNIGHT CAR PARK IN ENTRANCE.

NO COMMERCIAL DELIVERY VEHICLES ALLOWED IN CAMPING AREA.

MAXIMUM OF 1 MOTOR VEHICLE PER PITCH. ALL EXTRA MOTOR VEHICLES ARE TO BE REGISTERED AND PARKED IN SHOWGROUND VISITOR'S CAR PARK.

NO BALL GAMES ARE ALLOWED IN THE CAMPING FIELD – USE BALL GAMES AREA ONLY WHICH IS OPEN 8AM AND IS TO BE VACATED BY SUNSET OR 9.00PM WHICHEVER IS EARLIEST.

PLAYGROUND AND BALL GAMES AREA OPEN AT 8.00AM AND ARE TO BE VACATED BY SUNSET OR 9.00PM WHICHEVER IS EARLIEST.

NO BICYCLES ARE TO BE RIDDEN ON THE PARK BEFORE 8AM OR AFTER 9PM.

THE PARK AND PLAY AREAS ARE UNSUPERVISED. PARENTS SHOULD SUPERVISE CHILDREN AT ALL TIMES.

WE WILL NOT USE YOUR BOOKING DETAILS FOR FUTURE MARKETING.

**CAMPING POD CONDITIONS** - THE ABOVE SITE CONDITIONS APPLY TO CAMPING PODS WITH ADDITION OF THE FOLLOWING: DUE TO THE RISK OF FIRE IN THE WOODEN PODS, WE DO NOT ALLOW SMOKING, CANDLES, JOSS STICKS, COOKING, FIRES OR HEATERS (OTHER THAN THE ELECTRIC HEATER ALREADY SUPPLIED) OR ANYTHING THAT COULD MELT, BURN OR START A FIRE. *SMOKING IS NOT PERMITTED INSIDE THE POD INCLUDING THE PORCH.*

**REFUNDS WILL ONLY BE GIVEN IF YOU CANCEL YOUR BOOKING 30 DAYS PRIOR TO THE START OF YOUR HOLIDAY, LESS OUR ADMINISTRATION COSTS.**

CAMPING POD DEPARTURE TIME 11AM. CAMPING POD ARRIVAL TIME 3PM.

BBO'S ARE ALLOWED OUTSIDE AREA OF POD PORCH BUT MUST BE KEPT OFF THE GROUND AND A SUITABLE DISTANCE FROM THE CAMPING POD.

NO DOGS ALLOWED IN THE CAMPING PODS.