

Healthi Routine Referral Destinations and Routes

Broadly speaking, the following are the options in each area for most routine clinic types. They are subject to change, but are up to date as at the date above

Orthoptics and Low Vision in all areas go to your local provider, though variously by NHSMail or eRS - watch the information note at sign off. Some have instructions to print and post where we have been unable to obtain an NHSMail address for the department, but we are still pursuing this.

Confirming Urgent Referrals

Urgent destinations are not listed below, but will be apparent when referring through Healthi (Eye Casualty, WetAMD & RVO). Always phone the provider to confirm receipt of an urgent referral. Phone numbers for providers can be found in the relevant area and condition section on gmlocs.co.uk. These referrals get sent every 15 minutes, so wait half an hour before checking.

Confirming Routine Referrals (not generally necessary)

With eRS, the confirmation is delivered to you within a minute so there should be no need to check further. If you do wish to check, then you should phone the patient to see if they have received an appointment or invitation to make an appointment. It can take from a few days to 2 weeks or so for the patient to be contacted, so wait before asking. An alternative is to ask the patient to contact you if they have not heard in 2-3 weeks and note this request on your record. Do not phone the provider as, until the patient has made their appointment, the provider will not receive the referral as it is held by eRS. If the referral is sent by NHSMail to Orthoptics or Low Vision, then you can phone the provider (see gmlocs.co.uk for contact details). With the Manchester gateway, contact the patient to see if they have been contacted by the booking centre. Note that routine referrals that go by NHSMail are sent overnight.

Area	Clinic Type	Healthi Referral Route		Confirmation Contact
All areas	Diabetic Medical Retina North	Bolton NHS FT	eRS	Patient
		Pennine Acute Hospitals NHS Trust	eRS	
	RAEI is the same as WWL	Wrightington, Wigan and Leigh NHS	eRS	
	Diabetic Medical Retina South	Manchester University NHS FT	eRS	
		Stockport NHS FT	eRS	
Bury	All routine referrals except the 2 below	Bury RBMS	eRS	RBMS or Patient
	Orthoptics and Low Vision	Pennine Care	NHSMail	Patient or Department
Bolton	All routine referrals except the 2 below	Bolton RBMS	eRS	RBMS or Patient
	Orthoptics and Low Vision	Bolton NHS FT	NHSMail	Patient or Department
Note that cataract referrals by accredited practitioners in Bolton should use the extended service rather than Healthi. Details on the GMLOCs website				
HMR	All routine referrals ex DMR	Care UK	eRS	Patient
		Pennine Acute Hospitals NHS Trust	eRS	
	Glaucoma (Raised IOP or Suspect VF Only)	Participating practices	Paper	Practice
	Orthoptics	Pennine Care	NHSMail	Patient or Department
	Low Vision	Pennine Acute	eRS	Patient
Manchester	Cataract	Participating practices	Paper	Practice
	Glaucoma	Participating GERRS practices	Paper	
	Cornea, Neuro, Squint, Low Vision	Manchester University NHS FT	NHSMail to ICG Booking Centre	The Gateway or Patient
	Others	Manchester University NHS FT		
		Optegra		
	YAG, add	Spa Medica (Bolton)		
		Spa Medica (Manchester)		
	Orthoptics (Adult)	Manchester University NHS FT		
Orthoptics (Paediatric)	MREH Community Orthoptics	NHS Mail	Patient or Department	
Oldham	All routine referrals including	Oldham ICC (Pennine Acute)	eRS	Patient
	Orthoptics and Low Vision	Oldham ICC (Pennine Acute)	eRS	
Salford	Cataract	Participating practices	Paper	Practice
	Neuro	Bolton NHS FT	eRS	Patient
		Manchester University NHS FT	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Stockport NHS FT	eRS	
	RAEI is the same as WWL	Wrightington, Wigan and Leigh NHS	eRS	
	YAG, add	Optegra, Spa Bolton & Manchester	eRS	
	Other clinics	The Practice		
	Note that The Practice have yet to provide eRS links, so for now the referrals are going direct to the 5 providers under Neuro.			
	Orthoptics	Salford Royal-Community Orthoptics	NHS Mail	Patient or Department or Practice
Low Vision	Community Optical Practices	Paper		
Stockport	Cataract	Participating practices	Paper	Practice
	Glaucoma (Raised IOP Only)	Participating practices	Paper	
	all other clinics	Bolton NHS FT	eRS	Patient
		Manchester University NHS FT	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Stockport NHS FT	eRS	
	RAEI is the same as WWL	Wrightington, Wigan and Leigh NHS	eRS	
	For YAG, add	Optegra and East Cheshire NHS Trust	eRS	
		(Macclesfield General)	eRS	
	For Other Medical Retina, add	Optegra	eRS	
Low Vision	Stockport NHS FT	eRS		
Orthoptics	Stockport NHS FT	NHSMail	Patient or Department	
T&G	Cataract	Participating practices	Paper	Practice
	Glaucoma (Raised IOP or Suspect VF Only)	Participating practices	Paper	
	All other clinics	Bolton NHS FT	eRS	Patient
		Care UK	eRS	
		Manchester University NHS FT	eRS	
		Tameside & Glossop Integrated Care NHS FT	eRS	
		Stockport NHS FT	eRS	
		Wrightington, Wigan and Leigh NHS FT	eRS	
	Other Medical Retina, add	Optegra	eRS	
	YAG, add	Optegra, Spa Bolton & Manchester	eRS	
		East Cheshire NHS Trust (Macclesfield General)	eRS	
	Low Vision	Stockport NHS FT	eRS	
Orthoptics	T&G Integrated Care NHS FT	eRS		

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Trafford	Cataract	Participating practices	Paper	Practice
	All clinics	Bolton NHS FT	eRS	Patient
		Manchester University NHS FT	eRS	
		Tameside & Glossop Integrated Care NHS FT	eRS	
		Stockport NHS FT	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	For Other Medical Retina, add	Optegra	eRS	
	For YAG, add	Spa Bolton, Manchester, Macc FT & Optegra		
			eRS	
	For YAG, remove	Tameside & Glossop Integrated Care NHS FT	eRS	
Wigan	Low Vision	Manchester University NHS FT	eRS	Patient or Department
	Orthoptics	Manchester Local Care	NHS Mail	
	Cataract	Participating practices	Paper	Practice
	Most clinics	Bolton NHS FT	eRS	Patient
		Manchester University NHS FT	eRS	
		Pennine Acute Hospitals NHS Trust	eRS	
		Tameside & Glossop Integrated Care NHS FT	eRS	
		Stockport NHS FT	eRS	
		St Helens and Knowsley NHS Trust	eRS	
	<i>RAEI is the same as WWL</i>	Wrightington, Wigan and Leigh NHS	eRS	
	For Other Medical Retina, add	Optegra	eRS	
	YAG, add	Optegra	eRS	
		Spa Medica (Bolton)	eRS	
		Spa Medica (Manchester)	eRS	
		Spa Medica (Skelmersdale)	eRS	
		Spa Medica (Widnes)	eRS	
		St Helens and Knowsley NHS Trust	eRS	
		East Cheshire NHS Trust (Macclesfield General)	eRS	
	Low Vision (RAEI is the same as WWL)	Wrightington, Wigan and Leigh NHS	eRS	Patient or Department
	Orthoptics (RAEI is the same as WWL)	Wrightington, Wigan and Leigh NHS	NHSMail	